



FIG. 2

Aibos-Customer Care

Customer Account Financials Ordering Problem Tracking Group-Level Actives Administration Application Links Help

32

Cust. Search New Cust Account Ordering Financials Problems Confirm Help

36

AVAILABLE SERVICES & FEATURES

- ☐ SERVICE INSTANCES
- ☒ PRODUCTS
- ☒ PACKAGES
- ☒ CONTRACTS
- ☐ NON-RECURRING CHARGES
- ☐ NON-BILLABLE ITEMS

48

Order# Order Rev# Order Status Acct.# Completion Date Desired

Order Search Order Detail Order Items Service Location External ID Service Details Nodes/History

Order# Order Rev # Order Status

Contact Last Name Contact First Name

Contact Company

Acct #

Cust. Order # 52

Telephone #

44

Cancel Reset Find Port Port A1

40

Show View Available Services

Filters Applied

- ☒ Service Inst.
- ☒ Products
- ☒ Packages

Ready

56

FIG. 3

United-AibonAdoin

File Edit View Help

Xxxx Xxxx Delete XXXX First Previous Next Last

C:\VICC_Demo\ArborConfig.mdb

WindowArborMain

Window Caption

Window Splitters

View Tree View

View Sect View

Sect:Cust Search Section

Search Page Customer Search

Search Page Customer Search

Controls

Sect.Account Info Section

Sect.Account Financials Section

Sect.Order Mgmt Section

Sect.Problems Section

Sect.Confirm Section

ViewCtrls

View:Page View

View:Filter View

View:Customer Summary

MenuBar

AppBar

ActionBar

Window.ArborAdmin

Langs

GeneralText

Errors

Ready

PageID	PageSeq	SectID	PageDesc	TemplateID	TemplateName
20101	0x01	201	Customer	25	Search Page

Pageid

PageSeq

SectId

PageDesc

Templateid

F. Name.

L. Name.

Company Name

House #

House Ext..

Apt/Suite#

Pre Dir.

St. Suf :

St Name

Address Line

State

Zip:

Country:

Franchise:

